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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Application of: Michael A. Kepler *et al.*

Serial No.: 09/520,306

Group Art Unit: 2642

Filed: March 7, 2000

Examiner: Agdeppa, H.

For: **Directory Assistance
System Capable of
Providing Telephonic
Concierge Services.**

White & Case Docket No.:
1631077-0025

I hereby certify that this paper is being delivered by facsimile to: Assistant Commissioner for
Patents, Washington, D.C. 20231, on November 5, 2000.

Warren S. Heit.
Name

Warren S. Heit
Signature

Nov 5 2001
Date

RESPONSE TO OFFICE ACTION DATED JULY 5, 2001

Assistant Commissioner for Patents

Washington, D.C. 20231

Sir:

AMENDMENT

In response to the Office Action dated July 5, 2001, please amend the above-identified
application as follows: